

Miranda Morris

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Summary

I'm an energetic worker with a drive for excellence in everything I do. I love being a jack of all trades, and I take pride in my diverse background because it's "better than a master of one!" I like to say that I know a lot about a little and a little about a lot, and I got that way by being a quick study and a strong multi-tasker. I bring my dedication and enthusiasm to every project I take on, and I always aim to give my best sustainable self.

My goal as a professional in the theatre industry is to make theatre more accessible, and that starts with breaking down the barriers of what we think professionalism has to look like. My professionalism is rooted in my dedication to integrity and in taking care of my team, not in wearing stuffy outfits in neutral monochrome. In terms of career goals, I'm happy working in any area on-stage or backstage as long as I get to be part of a hands-on team of people who care about what they do.

Skills

- Typing and dictation
- Type 70 words per minute
- Taking calls and messages
- Organization
- Communication
- Time management
- Amateur couch potato
- Graphic design
- Social media content creation
- Events management and coordination

Interests and Hobbies

- Guitar, Piano, and Ukulele
- Songwriting
- Singing, acting, and dancing
- Musical theatre
- Writing
- Reading
- Fitness
- Poetry
- Following awards shows
- Graphic Design
- Web Design
- Excel Spreadsheets
- Baking and cake decorating

Work Experience

Costumes Laundry Supervisor

Cedar Point Amusement Park | Sandusky, OH

April 25th, 2022—Present

- Oversee the laundering of over two thousand costume pieces every week
- Create paperwork including Day-Out-Reports, Laundry Procedure information, and Care and Feeding of Costumes 2.0
- Keep track of costume pieces with the use of clear labeling and extensive Excel sheets
- Assist in general shop procedure, including sewing costumes, organizing, cleaning, and check-outs for returning costumes
- Train and supervise a team to complete all tasks in a self-directed manner
- Work under pressure and maintains a calm demeanor while ensuring that all necessary tasks are accomplished

Sales Associate*February 23rd, 2022—March 6th, 2022**Disney Theatricals National Tour of The Lion King/Pyramid Consulting | Greensboro, NC*

- Worked on set up and tear down for display kiosks and kept the displays organized and welcome-looking
- Ensured customer satisfaction by informing them of discounted items, bundles, and information about clothing sizes
- Trained to use iPad-based POS technology with traditional card readers
- Trained in COVID testing protocol and double-masked with a K-95 mask without complaint
- Reminded guests to wear masks per Guilford County COVID protocol

Barista*May 2nd, 2021—April 12th, 2022**Starbucks Coffee Co. | Perrysburg, OH; Greensboro, NC; Bowling Green, OH*

- Promoted the culture, value, and missions of Starbucks while providing excellent customer service to all guests
- Worked under pressure and maintaining a calm demeanor while ensuring that all necessary tasks are accomplished
- Maintained the store in a way that anticipated the customers' needs
- Prepared food and beverages to company standards, and accurately handled cash
- Participated in and contributed to an initiative to get drive-through times down to 35 seconds
- Cross-trained in several positions (bar, drive-through, customer support, front register, warming, etc.), and comfortable switching back and forth between them

Professional Housekeeper*June 24th, 2020—January 14th, 2021**The Cleaning Authority | Winter Garden, FL*

- Trained to use cleaning products to effectively clean a home
- Trained in safety protocols on how to use cleaning products to effectively clean a home
- Trained other employees in every aspect of how to clean a home
- Trained in COVID safety precautions for entering, cleaning, and exiting people's houses
- Followed job tickets as written and did customer requests as asked
- Drove to and from each house and logged miles and time spent driving
- When customers were dissatisfied, re-cleaned as needed, proactively isolated problem areas, ensured that customers were left pleased with our work

Fall Intern*September 1st, 2019—November 23rd, 2019**North Carolina Theatre Conference (NCTC) | Greensboro, NC*

- Created and assembled important documents for use in the NCTC State High School Play Festival
- Assembled a team of Adjudication Assistants for all eight of the regional sites
- Served as an Adjudication Assistant at the Regional High School Play Festival at Mooresville High School
- Worked with the Director of Marketing to brainstorm potential companies to reach out to regarding ad sales
- Organized and distributed merchandise such as t-shirts, drawstring bags, and water bottles
- Served as a runner for College Discovery Day
- Recruited and coordinated volunteers to work various jobs at the State High School Play Festival and College Discovery Day

Sales Associate

July 5th, 2019—August 17th, 2019

7-11 Industries | Orlando, FL

- Represented the establishment and provided customer service with a kind and friendly demeanor.
- Maintained knowledge of current promotions, exchange guidelines, payment policies and security practices.
- Built and maintained effective relationships with peers and upper management to drive team success toward common sales, service and operational goals.
- Built rapport with frequent customers and met the goal of having the store feel like "my 7-11"
- Arranged new merchandise with signage and appealing displays to encourage customer sales and move overstock items.
- Answered incoming telephone calls to provide information about products, services, store hours, policies and promotions.
- Trained in emergency procedures for oil spills, robberies, medical emergencies, etc.

Transcriptionist (Freelance)

May—September 2019

Rev. Transcription Company | Remote

- Transcribed video and audio recordings for customers
- Specialized in doing "verbatim" transcriptions where every single word was typed out
- Kept transcription work confidential and upheld Rev's policies about sharing and downloading files

Temporary Cleaner

Dec 2016 - Jul 2018 (as needed)

R Jobs Best Cleaning Specialist | Winter Garden, FL

- Filled in as needed on cleaning jobs including public events and new construction
- Maintained cleanliness at events by continuously emptying trash cans, picking up trash, and wiping surfaces down as needed
- Cleaned construction sites to eliminate possible hazards for new tenants
- Worked in a mixed-language environment with respect for both bilingual and monolingual people, and translated as able

Professional Organizer to Patricia Tice

May 2016 - Jul 2016

Crews LLC. | Winter Garden, FL

- Worked with the client to organize kitchen, kid's bedroom, craft closet, and other problem areas around the home
- Cleaned and re-organized in a way that would be practical for the client to maintain
- Used budget-saving measures like DIY storage and repurposing old containers
- Tacked "the junk drawer" that had caused previous organizers to quit
- Left client with a happy home!

Volunteer Experience

Assistant to the Director of Professional Development

March 2022

Southeastern Theatre Convention 2022 | Memphis, TN

- Assisted with set-up and tear-down of the SETC 2022 Convention, including loading and unloading the truck
- Run the Job Fair registration desk with a welcoming attitude towards hiring companies and job candidates alike
- Informed job candidates of best practices and procedures and encourage them in their job search
- Helped companies find their tables and access convention center equipment as needed
- Trained and supervised volunteers for the Job Fair

- Assisted in scheduling and email communications, set up the digital system for keeping track of in-person meetings
- Served as a runner and gopher as needed
- Spearheaded table decorations for end-of-convention gala
- Worked as an usher for the end-of-convention gala, and helped problem-solve as needed

Registration Volunteer

February-March 2020

Southeastern Theatre Convention 2020 | Louisville, KY

- Helped guests register for the conference, check-in, and learn about what SETC has to offer at the convention
- Provided informational packets and directions to all attendees
- Printed name badges, encouraged people to have a badge with their preferred name
- Kept wait times to a minimum by creating good workflow and communication

Volunteer

May 2018 and 2019

Breakthrough Theatre Bring Your Own Venue, Orlando Fringe Festival | Winter Park, FL

- As House Manager, worked on crowd control and scanning tickets
- As an Usher, helped guests find their seats and reminded them to exit the theatre in a timely manner at the end of the show
- As Stage Manager, worked with artists to keep them on track for set-up and tear down, and got them whatever they needed
- As a Concessions worker, took orders and handled cash, also cooked a hot dog once

Education

Bachelor of Fine Arts in Musical Theatre from Greensboro College

May 2022

Graduated Magna Cum Laude with minors in Business, Dance and Humanities

- Published in *The Lyre* literary magazine, which won 2nd Place Outstanding Literary Arts Journal from Sigma Tau Delta and Best of Show from the North Carolina College Media Association 2020
- Member of the Title IX Sexual Misconduct Student Advisory Board 2019-2022
- Facilities Coordinator for the Student Honors Organization 2020-2021
- President of the Student Honors Organization 2021-22
- Winner of Outstanding Leadership award April 2022 from the Student Government Association Contributor for *The Collegian*, won Honorable Mention for Single or Two-Page design for the North Carolina College Media Association 2022
- Member of Sigma Tau Delta English Honors Society since 2022

Scholar's Diploma from West Orange High School

May 2018

Graduated Magna Cum Laude with minors in Business, Dance and Humanities

- AP Scholar and Honors student, took 10 AP classes in two years
- Winner of "Most Promising Actress" in 2015 from Thespian Troupe 1983
- Member of the International Thespian Society since 2015
- Member of the National Speech and Debate Association since 2015
- Facilities Coordinator for International Thespian Troupe 1983 2017-18
- Oratory Captain for Speech and Debate team 2018
- Winner of Best in Show Ensemble Acting Scene and Best in Show Student Directed Scene from District V Thespian Competition 2017
- Winner of Best in Show Student Directed Scene at Florida State Thespian Festival in 2018
- Winner of "Outstanding Performance" Award in 2018 from Thespian Troupe 1983
- Performed in pilot production of Bright Star at International Thespian Festival in June 2018

Publications

Aristotle Needs an Update: Analyzing Spectacular Tactics in 21st Century Broadway Theatre

This was my college undergraduate thesis. To put it simply, Aristotle was a dudebro who mansplained how to write a tragedy. In doing so, he broke a play down into six elements--plot, character, diction, thought, song, and spectacle--and explained how he thought they should be done one by one. When he got to spectacle, he didn't define or explain it, and deemed it the least important element of a tragedy. I aimed to prove Aristotle wrong, and as a counter to *Poetics*, I used spectacle as a lens through which to analyze works of theatre, and studied a pool of 42 modern Broadway Musicals to see how spectacle played out on a modern stage. In short, there are so many modern facets of theatre that Aristotle could not have accounted for (advanced theatre technology, celebrity drama, social media), and thus, "Aristotle needs an update!"

References

Elizabeth Theodora

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General Manager of NCTC

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